

# Your **FIRE** Proof Guarantee!



Your investment is covered with a full **SOLARSPOT GUARANTEE**. Solarspot Guarantees are based around you, with our goal being to ensure ALL our customers are absolutely wrapped with our 1<sup>st</sup> class service. Mistakes can and do happen, however a company can be measured by how they respond to these. Our 5 star service guarantee ensure you will be happy knowing we back our products and services 100% and will help you reap rewards for any downfalls. They are all risk free and there is no way that you can lose with all of our guarantees.



The customer will have guaranteed satisfaction for all parts of the solar system or labour will be fully refunded and work redone to the appropriate standard for **FREE** for any part of the project that is not 100% completed.



A guaranteed clean-up of your site, to your satisfaction, for all the work that is completed by Solarspot or we will send you and your partner to the movies on us.



We guarantee that we will be on time. If for any reason we will be late we will contact you prior to the meeting time or the first hour of labour will be **FREE**.



Solarspot guarantees to have any project finished on the agreed time schedule (weather permitting!) or we will send you and your partner to the movies on us in **GOLD CLASS SEATS**



Solarspot stands behind its 5 year workmanship guarantee and if any product fails due to our workmanship we will repair and replace the product for **FREE** within that 5 year timespan.

All our staff are accredited as Clean Energy Council Accredited Electricians. Solarspot ensures that all staff and electricians are polite, helpful and most important of all, have a “can do” attitude with every aspect of the installation to ensure you get the best job with the most helpful and polite staff possible. Our continuous training ensures that the team member coming to your site has 1<sup>st</sup> class skills and the knowledge to complete your project.

Solarspot’s company policy is “Solarspot does not pay our staff’s wages, our customers do”. We believe this because we want you to use our services continuously and we want you to refer us to your friends and colleagues for all of their solar needs.



**Jason Hicks**  
Director of Solarspot



 **solarspot.com.au**

T: 1300 777 688      W: [www.solarspot.com.au](http://www.solarspot.com.au)  
E: [office@solarspot.com.au](mailto:office@solarspot.com.au)  
A: 1/629 Lower North East Road, Campbelltown SA 5074